Shiva Kumar Pradhan

LEAD UX & AI PRODUCT DESIGNER

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UX and product design professional with **13+ years of experience** shaping enterprise digital products, complex workflows, and scalable design systems. Combines human-centered practice with emerging **agentic AI** capabilities to create more intelligent and efficient product experiences. Hands-on experience developing reusable **Kiro** skills, prompts, and AI-assisted workflows connected with Figma MCP to streamline delivery and template creation. Skilled at translating business requirements into clear user journeys, prototypes, and implementation-ready solutions in collaboration with product and engineering teams.

CORE CAPABILITY

AI & Agentic Experience: Agent experience design, AI-assisted workflows, AI agent development, prompt engineering, generative AI, Kiro skills, Figma MCP, workflow automation.

UX & Product Strategy: UUX strategy, user-centered design, discovery, journey mapping, personas, information architecture, interaction design, usability evaluation.

Design & Prototyping: Wireframing, high-fidelity prototyping, responsive UI, visual design, design specifications, component libraries.

Interaction & Prototyping: Wireframing, high-fidelity prototyping, responsive interfaces, visual design, product specifications, component libraries.

Design Systems & Accessibility: Design systems, design tokens, reusable components, Ethos, Material Design, WCAG, accessibility, consistency and governance.

Tools & Technology: Figma, Kiro, Figma MCP, Adobe XD, Sketch, InVision, Axure, Balsamiq, Illustrator, Photoshop, HTML, CSS.

PROFESSIONAL EXPERIENCE

ACCENTURE INDIA | UX SPECIALIST

Bengaluru, India | May 2020 – Present

- Lead UX initiatives for enterprise applications and digital platforms, translating business requirements and user needs into intuitive, scalable experiences.
- Contribute to API Management and Developer Portal products, including API metadata, consumer registration, subscriptions, agent catalogs, and related enterprise workflows.
- Explore agentic AI experiences and MCP-enabled workflows, connecting product design activities with AI capabilities through Kiro and Figma MCP.
- Create reusable Kiro skills with design-system guidance, design tokens, and prompt instructions to support consistent, repeatable outputs.
- Develop AI-assisted workflows and templates to streamline recurring activities and reduce manual setup.
- Create user flows, wireframes, interactive prototypes, and high-fidelity interfaces; partner with product owners, stakeholders, and engineers through reviews and implementation discussions.
- Apply usability, accessibility (WCAG), and design-system principles to improve clarity, consistency, and usability across enterprise products.

PROFESSIONAL EXPERIENCE — CONTINUED

AI & AGENTIC DESIGN HIGHLIGHTS

- **Kiro Skill Development:** Created reusable Kiro skills with design-system guidelines, design tokens, and prompt instructions.
- **Figma MCP Integration:**Connected Figma MCP through Kiro to explore tool-enabled product workflows.
- **Workflow Automation:** Applied reusable skills and AI-assisted workflows to recurring tasks and repeatable template creation.

SYNOPHIC WORLDWIDE | UI/UX DESIGNER Bengaluru, India | March 2013 – April 2020

- Designed enterprise web and mobile interfaces for data visualization, analytics, and monitoring products.
- Created dashboards, alerts, and monitoring workflows that made complex information easier to understand and act on.
- Delivered wireframes, prototypes, interface specifications, and visual solutions with product and engineering teams.
- Supported Agile product development through iterative improvements, stakeholder feedback, and design reviews.
- Produced product presentations, infographics, and marketing collateral aligned with brand and business objectives.

EDUCATION & CERTIFICATIONS

MBA in Marketing — Sikkim Manipal University Distance Education (SMU-DE), 2014–2017

B.Com – Commerce — Sambalpur University, Odisha, 1999–2002

Certifications — Ethical, Human-Centric AI Design (2025) | Agile UX Research (2025) | Design Thinking & Product Development (2023)

ROLE ALIGNMENT

Agent Experience Designer | **AI Product Designer** | Design Technologist | Forward Deployed Designer | Design Engineer